

For domestic use only.

2. General Information

- Boxes are clearly marked with a batch number and the product should be checked for match before laying.
- The ambient temperature of the areas to be covered should be at least 15° C 24 hours prior to, during, and after installation.
- Material must be allowed to acclimatise unpacked, pattern up, in small stacks in the area in which it is to be installed for a period of at least 24 hours.

3. Preparation of Subfloor

- All subfloors must be smooth, level, clean and free of any contaminants including wood preservatives. If the subfloor is not correctly prepared it can damage or discolour the floorcovering. Ensure the subfloor is dry, clean, free of any contaminants and is dry.
- If the subfloor is uneven use a proprietary smoothing compound. Once dry sand using carborundum stone until smooth. Vacuum and prime with PVA primer.
- **Important: All subfloors must be primed using a PVA primer prior to installation.**

Overlaying Existing Floors:

- Rigid undamaged floors can be overlaid. The floor must be vacuumed thoroughly. Then cleaned using a proprietary floor cleaner, rinsed with clean water, allowed to dry and prime.
- Non-rigid or textile floors must be uplifted and removed the remaining adhesive residue can then be scraped off. Cover entire area with a proprietary smoothing compound fully in accordance with the manufacturers instructions allow to dry out and prime.
- **Wooden Subfloors:**
Secure all loose boards. Hammer down any protruding nails. Sand down any high spots. Smoothing compound may be used to level out depressions. Cover the floor area with 6mm plywood. Fix with 25mm ring shanked nails at 100mm centres across the boards.
Prime with PVA primer.

4. Laying Gerflor Tiles/Planks

- Careful planning and consideration is necessary if the desired overall effect is to be achieved.
It is customary to start laying tiles/planks from a central position. A chalk line should be struck halfway across the width and length of the area to be covered to determine the centre point.
 - Once these two guide lines are struck it is recommended that a single row of tiles be loose laid widthwise and lengthwise to check both positioning and patterning to ensure equal cuts on all sides.
 - The lines can be repositioned if required to achieve even spacing.
 - Start laying tiles/planks from the centre point, place tiles/planks ensuring joints are tightly butted, pressing firmly and evenly from the centre out making sure not to trap air bubbles.
- Note: Laying patterns for both tile and plank products are depicted on packaging.

Please note all edges should be sealed using silicone if installed in bathroom areas.

5. Loss of adhesion

Should any tile/plank start to lift it is possible to readhere them using the following procedure.

1. Heat the tile with a hair dryer to soften the tile & adhesive.
2. Smooth down firmly from the centre of the tile with a cloth.
3. Roll with floor roller (or rolling pin).

6. Replacing damaged Tiles/Planks

Should any tiles/planks get damaged they can be easily replaced using the following procedure.

1. Cut the tile/plank using a trimming knife into strips.
2. Heat the strips with a hair dryer to soften the tile/plank and adhesive.
3. Uplift the strips carefully starting in the centre to prevent any damage to surrounding tiles/planks.
4. Install new tile/plank.

7. Caring for your Gerflor Tiles/Planks

- It is important to clean the floor regularly to avoid any build up of dirt and grit that can damage the surface.
- Sweep the floor thoroughly.
Add a small amount of proprietary floor cleaner to warm water and clean floor thoroughly.
After cleaning the floor must be rinsed with clean water to remove all traces of the cleaning agent.
- Protect your flooring by placing doormats at entrances to reduce the incidence of dirt and grit on the surface.

Note: Manufacturers instructions regarding dilution rates, usage and rinsing must be strictly adhered to.

Stain Removal

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| <i>Ink, Tomato, Mustard, Blood, Urine, Excrement</i> | Diluted Bleach (Let it act without rubbing then rinse thoroughly) |
| <i>Rust</i> | Anti-rust or oxalic acid (rinse thoroughly) |
| <i>Heavy grease, Paint, Rubber traces, Hair colour, Ball point or Felt pens</i> | White Spirit |

Warning

Rubber can permanently stain PVC floorcoverings. Avoid using rubber backed mats, rubber furniture feet or rubber wheeled castors.

Important:

1. Take care with cigarettes, kitchen utensils, hot or heavy objects which if dropped can damage the floorcovering.
2. Dragging heavy domestic appliances or furniture across the floor without protection will also damage the floor.
3. Take care to wipe up any spillages immediately to minimise the risk of staining occurring.

8. Underfloor Heating

- Gerflor tiles/planks can be installed onto screeds containing water or electric heating systems. Screed surface temperature must not exceed 27° C (as per BS8203 Code of Practice).
- If other heating systems are either present or being considered advise should be sought regarding suitability from the relevant manufacturer.

9. Conservatories

- Gerflor tiles/planks are suitable for use in this type of environment but it is imperative that the material is fully acclimatised unpacked in the area for at least of 24 hours at a minimum temperature of 15° C.
This temperature must also be maintained during the full installation period.
- Care should be taken during the summer months to avoid sunlight overheating the floor surface as this could cause expansion and lifting of the tiles/planks.

