

Maintenance instructions for use in **Australia and New Zealand Only.**



**Damp sweeping equipment**  
Flexible mop preferably fitted with disposable, antistatic and pre-impregnated strips














**Mechanical cleaning equipment**  
Auto scrubber with water recovery. *Do not use dry buffing or burnishing.*



**Manual washing equipment**  
Disposable microfibre mop



**Mechanical cleaning disk**  
Either a standard red pad or a Magic Sponge / White Magic pad as specified below.

	Equipment	Cleaning	Cleaning methods
<b>Initial clean</b>		Water ( <u>no</u> Detergent)	<ul style="list-style-type: none"> <li>• Damp sweeping</li> <li>• Mechanical washing with Melamine disk at 300-450 rpm (with water recovery)</li> </ul>
Mechanical cleaning	 		
<b>Daily cleaning</b>		Neutral detergent	<ul style="list-style-type: none"> <li>• Damp sweeping</li> <li>• Manual washing with flat microfibre mop</li> </ul>
Manual cleaning			
<b>OR</b>			
Mechanical cleaning	  	Neutral or Alkaline detergent	<ul style="list-style-type: none"> <li>• Damp sweeping</li> <li>• Mechanical washing at 300-450 rpm with Red pad (with water recovery)</li> </ul>
<b>Deep cleaning</b>		Water ( <u>no</u> Detergent)	<ul style="list-style-type: none"> <li>• Damp sweeping</li> <li>• Mechanical washing with Melamine disk at 300-450 rpm (with water recovery)</li> </ul>
Mechanical cleaning	 		

- **Initial Clean:** Do not use black pads, stripping chemicals, dry buffing, burnishing, polishes, sealers or other methods which may compromise the Evercare surface treatment. Methods other than those shown above may result in the floor losing its slip, stain and scratch resistance.
- **Daily Cleaning:** Best results are achieved with a mechanical clean, however for areas where this is not possible daily manual cleaning (with a microfibre flat mop), with intermittent mechanical cleaning as required, is recommended. Damp mopping may require more frequent deep cleaning.
- **Deep Clean:** This should be undertaken when a dirt accumulates as a film, residue or is highly visible in scratches. The frequency required will depend on the amount and nature of daily traffic and may range from monthly to multiple times per week.

Here is a non-exhaustive list of products recommended by the main manufacturers:

**Sealed Air / Diversey:**

Asset\*  
Reveal\*\*

\*Neutral Detergent  
\*\*Alkaline Detergent

**Agar:**

pH7\*  
Autoscrub\*\*

**Ecolab:**

Enforce\*

Maintenance instructions for use in **Australia and New Zealand Only.**

- Gerflor are available to offer expert advice in material selection and maintenance protocols to suit your specific needs. We encourage you to engage with us early in the process if you wish to vary the maintenance protocol to avoid maintenance and warranty issues.
- Entrance matting designed to limit dirt, grit and moisture entering the premises will reduce floor maintenance in the short term and help preserve the appearance of the floor in the long term. It is generally recommended that to be effective matting should be at least 7 meters in length and of 3 different grades (course, medium and fine). By stopping at the door material which can be ground into the floor to cause dirt catching scratches and abrasions you will help maintain your floor's appearance now and into the future.
- Caster wheels should be of the soft type, avoiding grit being ground into the surface of the floor, which may cause unsightly and difficult to clean areas.
- Furniture legs should be protected with stoppers or soft padding which will not cause scratching to the floor. On Sled chairs protection which is secured by screws are a risk should the protection come loose and a screw or screw hole with sharp edges cause scratching. Rubber chair protection should not be used as it may cause permanent staining of the flooring due to a chemical reaction.
- Scratches - Gerflor can provide a number of solutions to handle micro to major scratches - it is recommended you contact Gerflor for advice on best solution and to avoid warranty issues
- The frequency of maintenance is dependent on the amount of dirt and moisture coming in to a given area, the color and pattern of the selected flooring and the equipment and technique used. A complete maintenance policy will take these factors into account and apportion different maintenance frequencies, materials and techniques to different areas of the premises.
- Mopping with a microfibre flat mop, with a disposable or limited use head, will produce best results if manual or spot cleans are required. Loop mops do not lift dirt from the surface texture of the flooring as effectively as microfibre. Using any mop with a bucket of dirty water will not produce satisfactory results, simply spreading the dirt back across the floors and particularly into edges and corners where autoscrubbers may not reach.
- Melamine pads (White Magic or Magic Sponge) should not be used dry under any circumstances. Without water the material is extremely abrasive and will damage the floor.
- In areas where disinfection is essential (e.g. operating theatres, hospital rooms, etc.), alternate between using Neutral detergent and Amine-free disinfectant detergent.
- Gerflor recommends that you use neutral and alkaline detergents with high wetting power (complete spreading and cleaning of the entire floor surface).
- Cleaning products should always be used in accordance with the manufacturer's instructions.

Maintenance instructions for use in **Australia and New Zealand Only.**

## PRECAUTIONS FOR USE



- Never use abrasive disks or any procedure that risks damaging the surface treatment (abrasive products, solvents, etc.).
- Never use rubber caps (for chair legs or other furniture); instead, use PVC or Polyethylene caps.

## STAIN REMOVAL DURING WORKS

### Paint mark removal

- Do not use abrasive cleaning equipment (e.g. Scotch Brite, scouring pads, steel wool, etc.).
- Use the solvent for the paint if known. If the solvent is not known, start with solvents such as Mineral Turpentine etc. before trying stronger solvents such as Dr. Schutz Universal Stain Remover.
- If the stain proves hard to remove, do not persist.
- Wipe and rinse the floor thoroughly after applying the solvent.

### Paint drips

A freeze spray will yield excellent results when paint has formed a drip on the material (freeze sprays can be bought from cleaning product manufacturers or in pharmacies).

### Adhesive marks

- Fresh acrylic adhesive marks (< 1 month)
- Apply a water-based solution with added cleaning product, leave to act and mechanically clean and rinse the floor.
- Dried acrylic adhesive marks (> 1 month)
- Use Mineral Turpentine. Wipe and rinse the floor thoroughly after applying the solvent.
- Solvent adhesive marks
- Use strong solvents (such as Dr. Schutz Universal Stain Remover), but do not persist if the adhesive marks are difficult to remove (as may happen with solvent-resistant cross-linked adhesives).

## TIPS AND ADVICE FOR STAIN REMOVAL

### Rust

Apply an anti-rust product or oxalic acid. Rinse thoroughly.

### Food grease/paint/ballpoint pen/felt-tip pen/heavy grease (tar)

Apply a solvent such as Mineral Turpentine. Rub with undiluted product and rinse with plenty of water.

### Rubber marks/Shoe marks

Apply an alkaline detergent (such as Diversey Reveal) to shoe marks. Leave to act for 5 minutes. Rub.

### Chewing-gum

Use a freeze spray to harden the chewing gum, and then remove it with a plastic spatula (freeze sprays can be bought from cleaning product manufacturers or in pharmacies).