

CARE AND PROTECTION

- **Rubber leaves indelible stains on vinyl flooring.** Avoid placing waxed or rubber products in prolonged contact with your Pro Lock floor.
- Maintain the use of floor protector pads under the legs of furniture to limit scratching.
- The use of mats in doorways will help protect the floor from scratches. Do not use rubber mats (including chair protection) over the Pro Lock floor as this will cause permanent discolouration.
- Avoid exposure to direct sunlight for prolonged periods. During peak sunlight hours use blinds or drapes to minimise direct sunlight.
- In areas which will be exposed to direct sunlight, excessive heat or extreme temperature variation maintain the temperature between 15 and 28°C if Pro Lock has been installed as a floating floor.

INITIAL MAINTENANCE

- Remove loose dirt and debris from the newly installed floor using broom or vacuum. Ensure all adhesive residues are removed with due regard to supplier's recommendations. Do not use high abrasive pads or scourers.
- Wash the floor with a neutral pH7 detergent by low speed scrubbing machine fitted with nylon brushes or red pad in commercial applications. In residential situations use a damp mop with a neutral detergent. Ensure all detergent residues are rinsed and removed from the floor.

MAINTENANCE

- Sweep or vacuum your floor regularly (at least once a week) to remove loose dirt and dust.
- Prevent stains by wiping up spills immediately.
- Mop regularly using a neutral detergent or regular vinyl cleaner which is added to the water.
- It is not recommended to apply wax on Pro Lock. This can cause a slip hazard.
- If your Pro Lock floor is exposed to excessive water due to flooding, simply remove the water as quickly as possible by hand or mechanically and ensure the room is well ventilated.

REPAIRS

- Cut out the corner of the damaged plank and carefully remove. Take care not to damage surrounding planks.
- Select a spare plank and remove the tongue from one long and one short plank side, leaving the groove only.
- Lift the new plank into place locking the two edge pieces by gently manipulating the plank.
- Fine scratch marks as a result of household use can be eliminated through the application of two coats of a good quality vinyl floor finishing product.

If you have any queries about the care and maintenance of your Pro Lock floor, please contact Gerflor customer service.

